

**FREQUENTLY ASKED QUESTIONS (FAQs)
OF
HONG LEONG TERM INVESTMENT ACCOUNT-i (HLTIA-i)**

1. What is HLTIA-i?
HLTIA-i refers to a type of Investment Account which is structured based on a profit sharing (*Mudarabah*) contract. *Mudarabah* is a contract between the Investor(s), the Capital Provider (*Rabbul Mal*) and Hong Leong Islamic Bank Berhad (HLISB) the investment manager / entrepreneur (*Mudharib*).
2. What is the advantage of investing in HLTIA-i?
HLTIA-i aims for stable and consistent returns over an agreed investment interval through low to medium risk investment activities that are targeted to provide better returns compared to the standard term deposit account.
3. What is the tenure(s) offered by HLTIA-i?
The tenure(s) offered is 3 or 6 months.
4. How do we know if is HLTIA-i a Shariah compliant product?
Yes, HLTIA-i is a Shariah compliant product. HLTIA-i offered by HLISB is subject to the Islamic Financial Services Act 2013 (IFSA), which requires Islamic banks to ensure products offered are Shariah-compliant and under the supervision of HLISB Shariah Committee (HLISB SC) and Bank Negara Malaysia (BNM). Our HLTIA-i has been approved by HLISB SC and BNM.
5. How safe is HLTIA-i?
The fund will be invested in the low and/or medium risk investment instruments.
6. How will the fund be invested?
The fund will be invested in Shariah-compliant financing assets of selected qualities within risk parameters as prescribed under the Return Objective of Product Disclosure Sheet (PDS).
7. Is there any maximum investment amount in HLTIA-i?
No.
8. Is there any minimum investment amount in HLTIA-i?
Yes, RM500 (Ringgit Malaysia Five Hundred). Can I invest below the minimum amount?
No.
9. Is there any auto renewal feature for HLTIA-i?
There are two options of which investor can choose for HLTIA-I;
 - With Auto Renewal:
 - Principal only (P) - Profit will be credited into Investment Account Holder (IAH)'s CASA-i (HLISB) or CASA (HLB); or
 - Principal with profit.

- Without Auto Renewal – investment will mature on the specified maturity date. Principal and profit will be credited into IAH's CASA-i (HLISB)/ CASA (HLB).
10. Can HLTIA-i be used as collateral for financing facility?
No.
 11. Who will manage the investment fund in HLTIA-i?
HLISB.
 12. Who is the targeted market for HLTIA-i?
Retail customers, and/or e-Fixed Deposit (eFD) holders.
 13. Who is eligible to subscribe HLTIA-i?
Individual(s) above 18 years old and sole proprietorship(s) .
 14. Can I give instructions to HLISB regarding the investment management?
No. HLTIA-i is classified under Unrestricted Investment Account (UA). Therefore, IAH cannot give instructions or mandates to HLISB in relation to the conduct of investment.
 15. How do I invest in HLTIA-i?
Firstly, you must have a CASA-i (HLISB) / CASA (HLBB) and access to Hong Leong Connect via <https://s.hongleongconnect.my> . The investment can only be made via Hong Leong Connect.
 16. Is HLTIA-i is fully digital?
Yes. All businesses related to HLTIA-i including placement of fund, redemption of fund etcetera can only be made via Hong Leong Connect.
 17. What kind of browser can support Hong Leong Connect?
All browsers have accessibility to this platform i.e. Internet Explorer, Mozilla Firefox, Google Chrome, Safari etc. This platform is designed with compatible mode to be accessed by all browsers.
 18. Is there any cost to register Hong Leong Connect?
No.
 19. How does HLTIA-i works?
HLTIA-i is based on the Shariah contract of *Mudarabah* (profit-sharing) where the profit will be shared between the Investor and HLISB based on the agreed Profit Sharing Ratio (PSR). HLISB endeavours to invest the fund in the selected and high quality Shariah-compliant financing assets. In an unlikely event of losses, it will be borne by the Investor except for the loss which is caused by misconduct, negligence or breach of specific terms by HLISB.
 20. Are there any fees and charges for HLTIA-i?
No.

21. Is premature redemption allowed?
We strongly discourage premature redemption due to the fact that this is an investment instrument that aims to generate stable income within specified period of time. Nevertheless, premature redemption is allowed but there will be no profit (if any) paid to the IAH
22. How do IAH receive the profit?
Profit payment will be credited into IAH's CASA-i (HLISB) or any CASA (HLBB).
23. When do IAH get the profit?
Profit generated will be credited upon maturity depends on the tenure subscribed.
24. Is there a standardised rate of return for investment via HLTIA-i?
No, rate of return for investments via HLTIA-i varies based on the level of risk and performance of each underlying assets.
25. Who has access over my HLTIA-i?
HLISB shall have the access over your HLTIA-i.
26. Is partial redemption allowed?
No.
27. Is joint-account allowed under HLTIA-i?
No.
28. Is it possible that profit is not generated under HLTIA-i?
Yes, it is possible due to various factors including but not limited to market wide failures or financial / economic crisis, or force majeure happens (such as war, natural disaster, etc).
29. What happens if the investment incurs losses?
Based on Mudharabah principle, any losses should be borne by the IAH unless the loss is due to any act of misconduct, negligence or breach of specific term by HLISB.
30. How do I close HLTIA-i?
Closing of HLTIA-i can be done via Hong Leong Connect.
31. Do I get an account statement for HLTIA-i?
Yes. Online account statement will be made available in Hong Leong Connect on the first week of every month.
32. Why do I have to take Investor Suitability Assessment (ISA)?

Under HLTIA-i, investor with different risk appetite can choose to invest his surplus cash to gain potential return from his investment. Therefore, the ISA is used to measure the investor's risk profile/ appetite.

Consequently, HLISB has a fiduciary duty to caution the Investor if the investment does not match their risk profile. This is to ensure that Investor is well-informed of the risks involved in pursuing a specific investment decision. Hence, this assessment serves as a check and balance for HLISB in protecting Investor from investing beyond their risk profile.

33. How will ISA assist an investor in making his investment decision?
The ISA will assess Investor from three key areas namely:

- Financial capabilities;
- Investment needs and appetite; and
- Investment knowledge and experience.

While this assessment is designed to provide the most accurate view possible on the risk profile of Investor, the accuracy of this assessment is to a certain extent, influenced by Investor's genuineness in responding to the questions put forth.

34. Is HLTIA-i covered by Perbadanan Insurans Deposit Malaysia (PIDM)?
No.