

FREQUENTLY ASK QUESTIONS (“FAQ”) ON CHANGES OF SHARIAH CONCEPT FROM *WADI’AH YAD DHAMANAH* TO *TAWARRUQ*

1. **What is the change?**

The Bank is changing the Shariah concept of deposit accounts from *Wadi’ah Yad Dhamanah* (Safekeeping) to *Tawarruq* (arrangement which consists of two or multiple sale and purchase transactions) for the accounts listed in Appendix 1.

2. **Why is the change needed?**

It is part of the Bank’s effort to stay relevant and to remain as your banking partner.

3. **What is *Tawarruq* concept?**

Tawarruq is an arrangement which consists of two (or multiple) sale and purchase contracts. The first involves the sale of an asset by a seller to a purchaser on a deferred basis. Subsequently, the purchaser of the first sale will sell the same asset to a third party on a cash and spot basis.

4. **How will customers be affected by this change?**

Customers will not be directly affected by this change as there are no changes to the existing account numbers and deposit balances, neither will there be any extra charges imposed on customers.

5. **When does this change take place?**

The change of the underlying concept from *Wadi’ah Yad Dhamanah* (Safekeeping) to *Tawarruq* (arrangement which consists of two or multiple sale and purchase transactions) for the affected account will take place on 25 July 2018.

6. **Will Customers be required to sign a new contract with the Bank?**

Customers will not be required to sign any new contract with the Bank due to this change.

7. **Will Customers be able to operate their account as usual?**

Yes – all deposit, withdrawal and transfer features will be available as usual including fund transfers and online services.

8. **Is the Customer’s deposit up to RM250,000.00 still protected by Perbadanan Insurans Deposit Malaysia (PIDM)?**

Yes – Customers’ deposits will continue to be protected by PIDM up to the amount of RM250,000.00.

9. **Will be there any charges imposed on Customers for this change?**

No charges will be imposed on the Customers due to this change.

10. **What if the customers do not agree with the change?**

If Customers do not agree with the change, Customers may visit any HLISB/HLBB branches to explore other options or to close the account before the effective date.

11. **Who can I contact to get more information about this change?**

If you require more information, please refer to the following:

Telephone : Hong Leong Contact Centre at 03-76268899

Websites : www.hlisb.com.my

Branches : Visit nearest Hong Leong Islamic Bank or Hong Leong Bank branch.