

PRODUCT DISCLOSURE SHEET

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Kindly read this Product Disclosure Sheet together with the terms and conditions before you decide to take up Outward Bill for Collection-i with Hong Leong Islamic Bank. Be sure to also read the general terms and conditions.

The information provided is merely general information of the product. The terms and conditions indicated in this Product Disclosure Sheet are tentative/indicative and may change at the discretion of the Bank.

Please seek clarification from Hong Leong Islamic Bank if you do not understand any part of this document or the general terms.



Outward Bill for Collection-i (OBC-i)

November 2023

1. What is this product about?

An Outward Bill for Collection-i (OBC-i) is a trade service provided by the Bank (called the Remitting Bank) to send out customer's sales/export shipping documents and collection instructions to the collecting bank in the buyer's/importer's country for presentation to the buyer (drawee) for payment. This intermediary service facilitates trade settlement on terms agreed between Customer and their buyer.

The handling by the Remitting Bank of the shipping documents is based on Customer's instructions in order to obtain payment or acceptance or based on other pre-determined terms and conditions in the Bank's collection instructions.

Documents for collection are subject to Uniform Rules for Collections, International Chamber of Commerce Publication No. 522 currently in force.

2. What is the Shariah contract applicable?

OBC-i is structured under the contract of *Wakalah*, which refers to a contract where a party, as principal (muwakkil) authorises another party as his agent (wakil) using the concept of bil Ujah to perform a particular task on matters that may be delegated, with imposition of a fee. Under this concept, The Bank shall act as the agent for the principal who is the seller/exporter to:

- (i) Handle the processing of documents (sending transport documents together with commercial/financial documents to buyer/importer's bank ("Collecting Bank");
- (ii) Collect payment from Collecting Bank on their behalf; and
- (iii) Manage the collection account in providing day-to-day operations/maintenance of the account.

3. What do I get from this product?

- a) This is a payment mechanism by which a seller/exporter uses the services of banks to obtain payment from their buyer/importer. It provides a compromise between "open account" terms and payment in advance. Banks do not guarantee payment but only provide a service to collect funds as instructed. The remitting bank acts as agent for the seller/exporter (i.e. the principal).
- b) This payment method is simpler and cost efficient as compared to other trade services.

4. What are my obligations?

- a) In receiving documents for collection the Bank acts only as a collecting agent and has no obligation to examine the documents beyond the exercise of reasonable care. Therefore you are required to provide clear instruction to the Bank on the handling of the documents.
- b) You authorise the Bank to debit your account in the Bank for the payment of commission and all customary charges and Bank Agent's charges, if any. In addition, you authorise the Bank to debit your account in the Bank with all monies so paid or for which the Bank is liable under the OBC-i.

5. What are the fees and charges that I have to pay?

OBC-i Commission

- 0.10% on bill amount, subject to a minimum of RM50.00 and a maximum of RM150.00

Cost of Courier

- As per courier company's rate

Documents Handling Fee

- RM50.00 flat (applicable to bills under LC/-ionly)

Cost of Postage

- RM5.00 flat

Note:

- All fees, commission, charges and other monies payable shall be exclusive of and subject to any Government Tax, where applicable.
- For other fees and charges related to OBC-i, please refer Trade Services Fees & Charges in our website at URL: <https://www.hlisb.com.my/en/personal-i/help-support/fees-and-charges/trade-service-i.html>

6. What are the cut-offs times to observe for OBC-i?

Descriptions	Cut off time
OBC-i Issuance	2.00 pm
OBC-i Payment (RENTAS)	12.00 pm
OBC-i Payment (Non-RENTAS) (as per BNM Foreign Exchange Notices (FE Notices) rules. For details, please refer to Trade Services Centre for cut off time)	2.00 pm*

7. What if I fail to fulfil my obligations?

In the absence of you fixing a foreign currency exchange contract with the Bank to cover the OBC-i, upon the Bank's receipt of incoming funds from the Collecting Bank in relation to the OBC-i, the Bank may convert the amount received in foreign currency into Ringgit Malaysia at the Bank's prevailing counter rate of exchange before remitting the same to you.

8. What do I need to do if there are changes to my contact details?

It is important that you inform us of any changes in your contact details to ensure that all correspondences reach you in a timely manner. To update your correspondence details, please contact us at +603-76268899 or visit any of our branches/ business centres nationwide.

9. Where can I get assistance and redress?

- If you have difficulties in making payments, you should contact us earliest possible to discuss payment alternatives. You may contact us at:

Hong Leong Islamic Bank Berhad, Commercial and SME Banking

Address : Level 9, Menara Hong Leong, No. 6, Jalan Damansara, Bukit Damansara, 50490 Kuala Lumpur
Telephone : +603-7661 7777
E-mail : sme@hlbb.hongleong.com.my
Website : www.hlisb.com.my

- Alternatively, you may seek the services of:

- Khidmat Nasihat Pembiayaan (KNP)**, a service formalized by Bank Negara Malaysia (BNM) in collaboration with Credit Guarantee Corporation Malaysia Berhad (CGC) and Agensi Kaunseling & Pengurusan Kredit (AKPK) via MyKNP@CGC that provides financial advisory and recommendations to Small & Medium Enterprises (SMEs) who were unsuccessful in obtaining business financing from banks. You may contact KNP at:

MyKNP@CGC Advisory Unit under CGC

Address : CGC Advisory at any CGC branches nationwide.
Please refer to CGC website for the branch location at <https://www.cgc.com.my/cgc-branches>
Telephone : 03- 7880 0088
E-Mail : myknp@cgc.com.my
Website : <https://www.bnm.gov.my/MyKNP>

- Agensi Kaunseling dan Pengurusan Kredit (AKPK)**, an agency established by Bank Negara as a one-stop platform for both individuals and SMEs seeking financing restructuring services as well as financial education and credit advisory. You may contact AKPK at:

Agensi Kaunseling dan Pengurusan Kredit (AKPK)

Address : Tingkat 5 & 6, Menara Bumiputra Commerce, Jalan Raja Laut 50350 Kuala Lumpur, Federal Territory
Telephone : 1-800-88-2575
E-mail : enquiry@akpk.org.my
Website : <https://www.akpk.org.my/smehelpdesk>

- If you wish to complain on the products or services provided by us, you may contact us at:

Customer Advocacy

Address : Level 13A Floor, Menara Hong Leong, No. 6, Jalan Damanlela, Bukit Damansara, 50490 Kuala Lumpur
Telephone : 03-76268801/03-76268802/03-76268812
E-mail : customerservice@hlbb.hongleong.com.my

- If your query or complaint is not satisfactorily resolved by us, you may contact Bank Negara Malaysia at:

Bank Negara Malaysia LINK or BNMLINK

Address : 4th Floor, Podium Bangunan AICB, No. 10, Jalan Dato' Onn, 50480 Kuala Lumpur
Telephone : 1-300-88-5465
Fax : 03-2174 1515
Website : <https://bnmlink.bnm.gov.my>

10. Where can I get further information?

Should you require additional information on Hong Leong OBC-i, please visit any of our business centres nationwide or you may visit our website at www.hlisb.com.my website.

11. Other Business Trade Services-i Available

- Trust Receipt-i (TR-i)
- Letter of Credit-i (LC-i)
- Accepted Bills-i Purchase / Sale (AB-i)
- Bank Guarantee-i (BG-i)
- Shipping Guarantee-i (SG-i)
- Hong Leong Invoice Financing-i (IVF-i)
- Inward Bill For Collection-i (IBC-i)
- Hong Leong Onshore Foreign Currency Financing-i (OFCF-i)

The information provided in this disclosure sheet is valid as at November 2023.