

## **Auto Enablement for Toll-Related Transactions**

### **Q: What is the definition of a toll-related transaction?**

A: A toll-related transaction refers to payments made at the payment terminal located at the toll plaza on highways or expressways. After you have completed your journey on the expressway, the toll operator will debit the total amount to your Debit Card-i.

### **Q: How do I activate my Debit Card-i for toll-related transactions?**

A: No activation is required. HLISB will automatically enable Debit Card-i features for toll-related transactions, effective from the implementation date.

### **Q: Can a cardholder disable the toll-related transaction feature?**

A: The feature will be permanently enabled on the card, effective from the implementation date and cannot be disabled.

### **Q: What can cause a toll-related transaction to fail?**

A: Expired Debit Card-i will result in failure of toll-related transactions.

Please ensure sufficient balance in the account to perform toll-related transactions.