



## Send to Vietnam (credit bank account)

Get started by logging into HLB Connect Online.

The screenshot shows the HLB Connect Online interface. The main menu has 'PAY & TRANSACT' and 'STATEMENT / INVOICE' tabs. Under 'PAY & TRANSACT', there is a 'Transfer to Others' section with a dropdown menu showing 'Overseas Transfer\*' selected, along with '3rd Party HLB Account' and 'DuitNow to Account/IBG'.

Login to HLB Connect Online > Select "PAY & TRANSACT" from the main menu > Select "Overseas Transfer".

The 'Transfer Details' form includes fields for 'From' (88888888 Hong Leong One Account), 'To' (Individual), 'Country' (VIETNAM), 'Currency' (VDN), 'Amount (VDN)' (500,000.00), 'Bank Name' (HANA BANK), and 'Account Number' (99999999). It also shows a 'Current Rate' of VDN 1 = MYR 0.0002 and a 'Total Amount (MYR)' of 115.00. A message states: 'Your transfer will be remitted immediately'.

### Step 1:

Select the account > Select "Individual" > select the country > Select the "Currency" specific to country > Enter amount (value in foreign currency) > Select Bank Account > Select Bank Name > Key in Account Number

\*Individual - Refers to a person / any person.  
Others - Refers to a body corporate incorporated or established or unincorporated body, the Government or any State Government, an overseas branch, a subsidiary, regional office, sales office or representative office, Embassies, Consulates, High Commissions, supranational or international organization.

Note: Do ensure correct entity type is selected to avoid transactions being rejected. Exchange rate and fee will be shown at the bottom. Transactions up to RM10,000 will be transferred instantly.

The form asks for recipient details: Name (Trang Nguh), Relationship (Brother), Country (VIETNAM), and Contact Number (84938888888).

### Step 2:

Fill in the required information.

The 'The Recipient' form includes checkboxes for 'Is a Malaysian Resident' (No), 'Has a Permanent Resident status in Malaysia' (No), and 'Has been residing in Malaysia for the past 182 days' (No). It also has dropdowns for 'Purpose of Transfer' (Transfers & Payments), 'Description' (Grants & Gifts), and 'Other details' (Present).

### Step 3:

Select the information about the recipient and purpose of transfer.

The recipient's residency status and purpose of transfer are subject to BNM's Foreign Exchange Notices. Read more about it at [www.bnm.gov.my](http://www.bnm.gov.my)

The form has two radio button options: 'I am a Malaysian Resident with Domestic Ringgit Borrowing...' (unchecked) and 'I am a Malaysian Resident without Domestic Ringgit Borrowing...' (checked). There is a checkbox for 'Please click to read, understand and accept the Terms & Conditions' which is checked.

### Step 4:

Declare DRB status > Click to view the Terms & Conditions > Tick the box to proceed.

The confirmation page shows a summary of the transaction: Residing in Malaysia (No), Purpose of Transfer (Transfers & Payments), Description (Grants & Gifts), and a TAC field with masked characters. There are 'Back' and 'Submit' buttons.

### Step 5:

Check the transaction details on the confirmation page > Enter TAC or use AppAuthorise to approve the transaction > Click "Submit".

The 'Transfer Summary' page displays the following details: Reference Number (516866), Status (Accepted for Processing), Date & Time (17-Feb-2022 14:09:20), Recipient Name (Trang Nguh), Country (VIETNAM), Receiving Amount (VDN) (500,000.00), Account Number (999999999), and Total Amount (MYR) (RM115.00). A 'Download Receipt' button is at the bottom.

### Step 6:

View the "Transfer Summary" > Download the receipt for your reference

You're done.

View all your transactions under one tab!

The 'View History' page shows a search bar for 'Overseas Transfer' and a table of transactions. The table has columns for Reference Number, Date, From Account, To Account / Payee, Amount, and Status. One transaction is listed with Reference Number 516866, Date 09-Feb-2022, From Account 888888, To Account / Payee 999999999, Amount VDN 500,000.00, and Status Success.

Select "PAY & TRANSACT" from the main menu to "View History" > Select "Overseas Transfer" > Click on "Reference Number" to view the transaction details and transaction status