



Send to Bangladesh (cash pickup)

Get started by logging into HLB Connect Online.

The screenshot shows the HLB Connect Online main menu. The 'PAY & TRANSACT' tab is selected. Under the 'Transfer to Others' section, the 'Overseas Transfer*' option is highlighted.

Login to HLB Connect Online > Select “PAY & TRANSACT” from the main menu > Select “Overseas Transfer”.

The screenshot shows the 'Transfer Details' form. The 'From' field is set to '888888888 Hong Leong One Account'. The 'Send To' field is set to 'Individual'. The 'Country' field is set to 'Bangladesh'. The 'Currency' field is set to 'BDT'. The 'Amount (BDT)' field is set to '23,024'. The 'Receive Via' field is set to 'Cash Pickup'. The 'Cash Pick-up Agent' field is set to 'Mutual Trust Bank'. The 'Current Rate' is displayed as 'BDT 1 = MYR 0.04005'. The 'Total Amount (MYR)' is displayed as '1,010.00'. A message at the bottom states: 'Your transfer will be remitted immediately'.

Step 1:
Select the account > Select “Individual” > select the country > Select the “Currency” specific to country > Enter amount (value in foreign currency) > Select Cash Pickup Agent - Mutual Trust Bank

*Individual – Refers to a person / any person.
Others – Refers to a body corporate incorporated or established or unincorporated body, the Government or any State Government, an overseas branch, a subsidiary, regional office, sales office or representative office, Embassies, Consulates, High Commissions, supranational or international organization.

Note: Do ensure correct entity type is selected to avoid transactions being rejected. Exchange rate and fee will be shown at the bottom. Transactions up to RM10,000 will be transferred instantly.

The screenshot shows the 'Fill in the receipt details below.' form. The 'Name' field is set to 'Laura Jan'. The 'Relationship' field is set to 'Sister'. The 'Country' field is set to 'BANGLADESH'. The 'Contact Number' field is set to '4990554888888'. The 'Address' and 'City' fields are empty.

Step 2:
Fill in the required information.

The screenshot shows the 'The Recipient:' form. The 'Is a Malaysian Resident' field is set to 'No'. The 'Has a Permanent Resident status in Malaysia' field is set to 'No'. The 'Has been residing in Malaysia for the past 182 days' field is set to 'No'. The 'Purpose of Transfer' field is set to 'Transfers & Payments'. The 'Description' field is set to 'Grants and gifts'. The 'Other details' field is set to 'Present'.

Step 3:
Select the information about the recipient and purpose of transfer.

The recipient’s residency status and purpose of transfer are subject to BNM’s Foreign Exchange Notices. Read more about it at www.bnm.gov.my

The screenshot shows the 'I am a Malaysian Resident' form. The 'I am a Malaysian Resident with Domestic Ringgit Borrowing and my current investments abroad and locally in foreign currency assets including application do not exceed the equivalent of RM1 million in this calendar year.' field is set to 'No'. The 'I am a Malaysian Resident without Domestic Ringgit Borrowing.' field is set to 'Yes'. The 'Please click to read, understand and accept the Terms & Conditions' checkbox is checked.

Step 4:
Declare DRB status > Click to view the Terms & Conditions > Tick the box to proceed.

The screenshot shows the 'Residing in Malaysia' form. The 'Residing in Malaysia' field is set to 'No'. The 'Purpose of Transfer' field is set to 'Transfers & Payments'. The 'Description' field is set to 'Grants and gifts'. The 'Other details' field is set to 'Present'. The 'TAC' field is set to '*****'. The 'Back' and 'Submit' buttons are visible.

Step 5:
Check the transaction details on the confirmation page > Enter TAC or use AppAuthorise to approve the transaction > Click “Submit”.

The screenshot shows the 'Transaction Summary' form. The 'Reference Number' field is set to '069751'. The 'Status' field is set to 'Accepted for Processing'. The 'Date & Time' field is set to '17-Feb-2022 14:09:20'. The 'Recipient Name' field is set to 'Laura Jan'. The 'Country' field is set to 'BANGLADESH'. The 'Receiving Amount (USD)' field is set to 'BDT 23,024'. The 'Account Number' field is set to '999999999'. The 'Total Amount (MYR)' field is set to 'RM1,010'. The 'Download Receipt' button is visible.

Step 6:
View the “Transfer Summary” > Download the receipt for your reference

You’re done.

View all your transactions under one tab!

The screenshot shows the 'View History' form. The 'Search Transactions' section is visible. The 'Transaction Type' field is set to 'Overseas Transfer'. The 'Search' button is visible. Below the search section, a table displays transaction details:

Reference Number	Date	From Account	To Account / Payee	Amount	Status
069751	09-Feb-2022	888888-	999999999	BDT 23,024	Success

Select “PAY & TRANSACT” from the main menu to “View History > Select “Overseas Transfer” > Click on “Reference Number” to view the transaction details and transaction status